

Marketing bulletin

Brand/product	Zero International
Date	December 12, 2016
Contact	Customer Care 877-671-7011

Zero International Operations Moved to Indiana

Effective today, all manufacturing processes and customer support of Zero International brand products have been relocated to Allegion's main operations facility in Indianapolis. Plans for this move were first announced in September, and this bulletin recaps what has changed – and most importantly what remains the same.

All current customers have been advised separately of new ordering procedures and customer support contacts, along with information about possible impacts on lead and delivery times during a brief transition period. If you are uncertain how this affects you individually, please contact Allegion Customer Care at 877-671-7011 for assistance.

Direct Allegion customers can also contact their SSC sales managers through the [U.S. Sales](#) section of the website, to request assistance.

If you are new to Zero, or looking for assistance in specifying or supplying our products, we invite you also to visit [U.S. Sales](#) to contact our sales or specification manager for your region.

Zero's historic legacy of quality and performance continues...

The operations move begins a new chapter in Zero's history, which we believe will better serve our customers in important ways. The consolidation of operations is the next step toward full integration of the Zero International brand into the Accessories product line of the Allegion family. The relocation allows us to continue improving production processes and performance. When complete, Allegion will be able to offer many of our customers the benefits of centralized ordering and shipment of Zero products together with other products from our Accessories offering – on one order from a single location.

We thank you for your business and your loyalty – and the opportunity to continue providing the quality solutions you depend on for doors and hardware.